

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Tidwell et al.	Examiner:	J. Stimpak
Serial No.:	09/604,316	Group Art Unit:	3623
Filed:	June 27, 2000	Docket No.:	20009.0030US01 (BS99-124)
Title:	Trouble Tracking System and Method		

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**REQUEST FOR ACKNOWLEDGEMENT AND ENTRY OF PREVIOUSLY  
FILED POWER OF ATTORNEY**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

A change in power of attorney and correspondence address was filed in August 25, 2004. While this filing appears on the electronic file wrapper, there has been no action taken on this filing. As the undersigned was given power of attorney for this matter, the undersigned hereby requests that action be taken to enter that change to the power of attorney. Furthermore, the undersigned hereby requests that the present application be associated with customer number **45695**.

No fees are believed due. However, please charge any additional fees or credit any overpayment to Deposit Account No. 50-3025.

Respectfully submitted,

Date: December 12, 2006

/Jeramie J. Keys/

Jeramie J. Keys  
Reg. No. 42,724

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